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Put Yourself In Their Shoes



J. Roger Morton
President and General Manager

With Disabilities Act (ADA). If we do not live up to the requirements of the ADA, individuals have the right to sue you and the Company. There are more and more lawsuits under the ADA both here in Hawaii and across the country.

The ADA rules are very specific. If the automatic annunciator is not working or is not turned on, operators are required to call out major stops and all transfer locations. If a person who is blind or visually impaired asks to be told when their stop comes up, we must honor their request. Likewise, operators have the obligation to try and get a non-disabled person seated in the priority area, to move to another location, especially if asked by a customer with a disability. If the able-bodied person does not comply with your polite request, you must call Central Control.

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Operator of the Quarter



The Operator of the Quarter
Douglas Perry used to run to work once a week from Enchanted Lakes! Read more about Mr. Perry on page 4.

According to government statistics about 150,000 people in Hawaii have some kind of disability. That's about one out of every eight people. You likely have someone with a disability in your family. I'm proud that most of our employees treat those who have disabilities with respect and provide them service with Aloha. Sometimes this is hard, especially if the individual seems to have a chip on his/her shoulder or is insistent that you provide your service in a special way. But I ask you to put yourself in their shoes. I am sure you would see transit differently if you did.

Often, the disabled have no other alternative than public transit. They can be our best boosters or they can complain that our system is broken and doesn't work for them. It's important to understand that our customers with disabilities have special rights embedded in the Americans



MUFI HANNEMANN
MAYOR



Message from Mayor Mufi Hannemann

While the upcoming fiscal year will be tough financially, my administration is keeping its focus on the City's core priorities of public safety, roads, sewers and solid waste, public parks and facilities, and transportation.

The budget proposal we submitted March 2 to the City Council continues these strong emphases, with transportation-related programs being accorded priority for funding. The budget includes:

- \$17 million to purchase news buses and paratransit vehicles.
- \$3.1 million to refurbish older buses and keep them in service.
- \$500,000 to construct concrete bus pads on heavily traveled streets in downtown Honolulu, \$437,000 to construct ADA access improvements in the downtown and Leeward areas; and \$500,000 for bus stop improvements around the island.
- \$773,000 to expand the Pearl City bus facility parking lot.
- \$453,000 for on-board security cameras for buses.
- \$2.8 million to buy land and construct the Wahiawa Transit Center.
- \$4.9 million for the development of the Middle Street Intermodal Center.

The lion's share of our budget--\$1.077 billion-- will be for the Honolulu High-Capacity Transit Project, our rail system. I've described to you our progress over the past few years, and we're finally poised to break ground later this year. This is a very exciting achievement that has been the product of the entire community, including so many of you, and I'm very gratified that that train is finally leaving the station after 40 years of stalls and stops. Mahalo to you and please continue your support for public transportation for the residents of this island.

Mufi Hannemann
Mayor



As an aside, you may wonder what happens to our retired buses and paratransit vehicles. Some find new lives in the fleets of Neighbor Island transit systems or in other public uses. But sometimes, a vehicle finds a unique purpose, and here's a great example. Late last year, Bert Nakashima, a teacher at Pearl City High School, inquired about obtaining a used Handi-van to transport students from six Leeward Oahu public schools to a number of career training programs. The van gave the program a time-saving means of carrying the students to and from their campuses and training sessions, and was a welcome complement to the education of our young people.

Photo caption: **Mayor Hannemann turned over the keys to a donated City paratransit van to teachers and students at Pearl City High School late last year.**



Usala Mauga Jr. Honored By Mayor Hannemann

Luis Navarro
Assistant Superintendent, Transportation Department

On Friday, March 6, 2009, Honolulu Mayor Mufi Hannemann honored Bus Operator Usala Mauga, Jr. for being the first employee to receive well over 500 commendations.

Usala Mauga, Jr. has had a stellar career with Oahu Transit Services, Inc. for over 18 years. With 17 years of accident-free driving, a whopping 510 (and still counting) commendations, a Certificate of Merit for completing one full year of behind-the-wheel/driving time for 2007 and an evaluation rating of "Excellent," Mr. Mauga is a stunning representation of OTS at its best.

Mr. Mauga, with his sisters Ollys Seka Mauga Foi, Ruth Andrews, brother-in-law Tappy Andrews and OTS management, accepted the award in the Mayor's Office.



Photo Above: *(left to right):*
J. Roger Morton, President and General Manager;
Ollys Seka Mauga Foi, Usala Mauga Jr.,
Mayor Mufi Hannemann, Ruth Andrews, Tappy Andrews.



Transit Transfers

Eugene Teves, Manager, Facilities & Plant Maintenance, was promoted on 12/1/08. Eugene was previously a Maintenance Foreman and has been with OTS, Inc. since 2/1/84.



Sam Wilhelm, HEM - Running Repair, was promoted on 2/1/09. Sam was previously a Mechanic Helper and has been with OTS, Inc. since 10/1/01.



Stephanie Doral, Transportation Clerk Coordinator, was promoted on 1/1/09. Stephanie was previously a Sr. Transportation Clerk and has been with OTS, Inc. since 11/6/06.



John Black, Operations Manager, Paratransit Services, was promoted on 2/1/09. John was previously Assistant Operations Manager, Paratransit Services, and has been with OTS, Inc. since 4/12/80.



Dacha Nahinu, Transportation Clerk Coordinator, was promoted on 1/1/09. Dacha was previously a Sr. Clerk Stenographer and has been with OTS, Inc. since 9/27/99.



Timothy Pratt, Lead Mechanic, Tire Shop, was promoted on 2/16/09. Timothy was previously a HEM - Tire Repair and has been with OTS since 5/10/79.



Lance Santos, Assistant Field Operations Manager, was promoted on 1/16/09. Lance was previously a Road Supervisor and has been with OTS, Inc. since 4/23/86.



Operator of the Quarter

Bus Operator Class 179 Graduated February 27, 2009



First Row (left to right): **James Pedro, Rhine McClintock, Clayton Anzai, Jason Conrad.**
Second Row (left to right): **Burt Garcia Jr., Gail-Bert Duclayan, Lillian Cervantes, Robert Lanham, Chad Cullen.**



Every Friday for many years, Kalihi-Palama bus operator Douglas Perry would run from his Enchanted Lake home to work, and run home after work.

This was until a police officer stopped him, pointing out that it was illegal to run through the tunnels!

Douglas Perry started his TheBus career December 10, 1993, in class #129, together with classmates Robert Shinsato, Louis Franco, Willis Peahi and Weymouth Kamakana.

"I love meeting people and being able to view the outdoors," says Perry, "you see a lot of things going on out there."

Asked what advice he could give to other drivers, Perry commented, "Being patient is key, and safety is first."

Douglas, now 54 and retired from the United States Marine Corps after serving 20 years, is married with two grown sons (ages 23 and 21) and is also a proud grandfather.

Congratulations Mr. Perry!

The Bus Rodeo January 24, 2009



Rodeo Winners Awarded At Honolulu Hale



Photo Above: (left to right): Roger Morton, Ivan Kung, Brian Lowery, Richard Hardy, Gary Okino, Herb Barboza, Derwin Yamaguchi, Virginia Bisho, William Kahuanui, Paul Fernandez, Ralph Faufata.

Second Row (left to right): Nestor Garcia, Donovan Dela Cruz, Todd Apo, Charles Djou, Rod Tam, Duke Bainum, Jerome Preese, James Burke.



Photo Above: (left to right): Glenn Moir, James Burke, Virginia Bisho, Derwin Yamaguchi, William Kahuanui, Roger Morton, Mayor Mufi Hannemann, Ivan Kung, Brian Lowery, Paul Fernandez, Ralph Faufata, Chief of Police Boisse Correa.

Hawaiian Holidays

Paratransit

Winner: Safety & Training

Title: Tutu's Hale

Description: A tiny studio set in the early 1950's. The Hawaiian Christmas Tree is an avacado tree with ornaments depicting the 12 days of Christmas.



In Memory of . . .

Henry Almodova passed away on November 20, 2008. Mr. Almodova was employed with MTL, Inc., on May 4, 1973 as a Bus Operator in the Transportation Department. He retired on January 1, 1985 with more than 11 years of dedicated service.

Arthur M. Kaio passed away on November 20, 2008. Mr. Kaio was employed with MTL, Inc., on May 30, 1973 as a Bus Operator in the Transportation Department. He retired on July 1, 2001 with more than 28 years of dedicated service.

Edward K. H. Wong passed away on November 21, 2008. Mr. Wong was employed with HRT Co, Ltd., on May 9, 1942 in the Transportation Department. He held different positions such as Vault Puller, Body & Paint Person, Leadman and he retired as a Foreman on January 1, 1986 with more than 44 years of dedicated service.

Otto M. Oshiro passed away on December 11, 2008. Mr. Oshiro was employed with OTS, Inc., on November 04, 1997 and was a Paratransit Fueler/Cleaner in the Paratransit Services Department. He had more than 11 years of dedicated service.

Charles H. Mitsuda passed away on December 25, 2008. Mr. Mitsuda was employed with MTL, Inc., on May 5, 1980 and was a HEM - Electrician in the Maintenance Department. He had more than 28 years of dedicated service.

Thomas K. K. W. Kaneakua passed away on January 23, 2009. Mr. Kaneakua was employed with MTL, Inc., on January 28, 1988 as a Bus Operator in the Transportation Department. On February 14, 2005 he became a Utility Worker in the Maintenance Department and retired from OTS, Inc., on September 1, 2007, with 19½ years of dedicated service.

Amos Banks McMillan passed away on February 25, 2009. Mr. McMillan was employed with MTL, Inc., on November 16, 1973, as a Bus Operator in the Transportation Department. He held several other positions during his career starting with Road Supervisor in 1985, became the Assistant Chief Supervisor in 1986, promoted to Assistant Superintendent of Transportation in 1987, and Finally Superintendent of Transportation at the Halawa Division in 1988. He retired from OTS, Inc., on April 1, 1996 after 23½ years of dedicated service.

Eugene A. Perreira passed away on February 28, 2009. Mr. Perreira was employed with MTL, Inc., on November 13, 1976 as a Bus Operator in the Transportation Department. He retired on April 1, 2008 with 31½ years of dedicated service.

Holiday Decoration Contest

On Tuesday, December 9, 2008, 3 Paratransit, 12 Kalihi and 3 Pearl City section teams participated in this first ever event, by decorating their offices/cubicles/facility common areas.

Judges toured the facilities and scored each entry. Entries were evaluated based upon creativity, originality, aesthetics

and overall design quality. A winner per facility made it to the semi-finals. The three semi-finalists competed for the Best In Show category. A team of non-OTS employees judged the Best In Show competition. The winner of the Best In Show was the Pearl City Maintenance Office team.

Kalihi Facility

Winner: Purchasing

Title: Hau'oli Kalikimaka I Na Mokupuni (*Joyful Christmas in the Islands*)

Description: All the Islands represented in the office-wide display. Many of the decorations were handmade by the team members. The team used battery operated lights to illuminate their display. This was one of the criteria on the judging form to save electricity.



Pearl City Facility

Best In Show

Winner: Pearl City Maintenance Office

Title: A Hawaiian Hukilau Holiday

Description: They built a life-sized Santa wearing a palaka shirt fishing in the waves. Mini huts on each employee's desk represented a mini-fishing village. Many decorations were handmade by the team members. Natural foliage was used throughout the design.



Bus Operators of the Month

KALIHI DIVISION

December 2008

1. Wanda Kekua
2. Karen Laitila
3. Kevin Look

January 2009

1. Lloyd Cantere
2. Tavita Faumuina
3. Aaron Iramina

February 2009

1. Derek Hironaka
2. Wayne Kawamura Jr.
3. Vance Vidinha

PEARL CITY DIVISION

December 2008

1. Richard Kanoho III
2. Steven Oda
3. Jason Tsue

January 2009

1. Raymond Gandeza
2. Sandra Milikini
3. Jeffery Rotolo

February 2009

1. Ferdinand Hernandez
2. Linda Ho
3. Evan Souza Jr.

Operator Safety Awards

November	Years
Howard Barona	20
Donald Chang	32
December	
Edward Akana	22
Terry Caberto	23
Iameli Kaio	23
David Keaweehu Jr.	27
Pamela Self	29

Retiree Corner

Name	Position	Date Retired	Yrs. of Service
NISHIMURA, CYNTHIA L.	Bus Operator	Dec 2008	21
SMITH, HERMAN	Road Supervisor	Dec 2008	35 1/2
LARSON, GEORGE D.	Road Supervisor	Jan 2009	33 1/2
LOEBL, ARTHUR H.	Operations Manager	Feb 2009	36 1/2
NOHARA, ALAN T.	Bus Operator	Mar 2009	37

January	Years
Susan Bega	20
Myra Canianes	33
James Reis	28
Richard Wai	28

New OTS 'Ohana

BENNERMON, JOEL M.	Bus Operator	11/04/08
BIROSEL, DIANE NOELANI	Sr. Accounts Payable Clerk	11/17/08
ZULUETA, RAYMOND LASALA	Paratransit Mechanic	11/17/08
WALLACE, BOBBY JR.	HEM - Running Repair	11/17/08
ANGUIANO, FELIPE DE JESUS	HEM - Running Repair	11/24/08
UYEHARA, SHANE YOSHI	HEM - Body Shop	12/01/08
HALL, PATRICK E.	Utility Worker	12/22/08
LEANO, KRISTELLE M.	Paratransit Reservationist	01/05/09
NAPAEPAE, ERNEST JAMES KAHO'OWAHA	Entry Information Clerk	01/06/09
GWIN, ELIZABETH R.	Paratransit Reservationist	01/12/09
QUIOCHO, GLORIA ANN STEPHANIE	Entry Information Clerk	01/16/09
ABABA, LEMUEL G.	Paratransit Fueler/Cleaner	02/02/09
KELAI, MERLE MIKE MANA	Utility Worker	02/02/09
NAKAMATSU, TROY K.	Paratransit Mechanic	02/17/09
PASCUA, JASON MARC	Paratransit Mechanic	02/17/09
DOMENDEN, RONALD R.	HEM - Running Repair	02/18/09
HOOHULI, DIAMOND K.	Paratransit Mechanic	02/18/09
TUPINIO, JOSIAH A.	HEM - Body Shop	02/23/09
ZABLAN, RAMBIS LANAKILA	Paratransit Mechanic	02/23/09
ANZAI, CLAYTON Y.	Bus Operator	02/28/09
CERVANTES, LILLIAN	Bus Operator	02/28/09
CONRAD, JASON RYAN	Bus Operator	02/28/09
CULLEN, CHAD KALEOOKALANI	Bus Operator	02/28/09
DUCLAYAN, GAIL-BERT LEGASPI	Bus Operator	02/28/09
GARCIA, BURT ORALLO JR.	Bus Operator	02/28/09
LANHAM, ROBERT C.	Bus Operator	02/28/09
MCCLINTOCK, RHINE STEPHVIC RIVERA	Bus Operator	02/28/09
PEDRO, JAMES GERARD	Bus Operator	02/28/09
KAMAKA, AMBERT	Paratransit Fueler/Cleaner	03/01/09
VILLACORTEZ, RODERICK S.	HEM - Running Repair	03/02/09

Holiday Bash 2008 December 11, 2008

Kalihi Facility



Pearl City Facility



Paratransit News

Patricia Nielsen

Vice President, Paratransit Services

Art Lobel, Paratransit Operations Manager for the past 12 years, announced his retirement after serving OTS for 39 years.



Photo above (left to right):
J. Roger Morton, President and General Manager;
Art Lobel, Paratransit Operations Manager.

John Black was promoted to the position of Operations Manager, after serving Paratransit for the past 12 years, and OTS for 29 years.

Kitty Souza announced her retirement with Paratransit after serving 15 years. She began as an Operator with the original TheHand-Van, and moved up to the position of Safety & Training Manager.

The Department of Transportation Services, Public Transit Division, has contracted with FLT Consulting, Inc., to facilitate coordinated public transit human service transportation for seniors, people with low incomes, and persons with disabilities on Oahu. Coordinating transportation services between agencies, levels of government, and between the private and public sectors, involves a cohesive decision-making structure. The project will identify opportunities for partnerships and coordinates strategies that address transportation gaps, and then implement selected demonstration projects. Staff from both TheBus and TheHandi-Van will be actively involved in the process.



Photo above (left to right):
J. Roger Morton, President and General Manager;
Kitty Souza, Paratransit Safety & Training Manager;
Claire Sasano, Paratransit Administrative Assistant;
Patricia Nielsen, Vice President, Paratransit Services;
Kenneth G.M. Hong, Vice President.

FACT IS...

Not everyone you interact with will be as smart as you.
Not everyone you serve will know what you want or really need.
Not everyone you work with will be as talented or as quick as you.
Not everyone you lead will know what you know – or feel what you feel.
Not everyone on the team will have the same sense of urgency as you.
Not everyone in your group will share your energy and excitement.
Some people will make more honest mistakes than you will.
Some people will need more help than you do.
Some people will be dealing with more problems and issues than you are.
So, how do you deal with these facts of life?
You do it by “cutting others a little slack.”
You do it by being understanding – and avoiding responsive behaviors that make people feel bad, inadequate, or just plain stupid.

THAT’S PATIENCE... THAT’S LEADERSHIP!

The Miniature Christmas Tree Decorating Contest Winners



Photos clockwise
(left to right):
Kealii Beltrand, Creative;
Joan Perez, Loco Kine;
James Jeremiah,
Charlie Brown.

Photo above:
The rest of the participants in the Miniature Christmas Tree Decorating Contest.

Paratransit News

Paratransit Safety Awards

November

2nd Yr. Award *Lani Capua* *Leslie Llacuna* *Chantel Quinores* *Michael Westwood*

3rd Yr. Award *Sasha Bush* *Anna Miller*

4th Yr. Award *Lucille Dunphy*

5th Yr. Award *Alexander Visarra*

1st Yr. Award *Rannie Agag* *Betsy Poepoe* *Rutherford Lee*

2nd Yr. Award *Domingo Perez*

3rd Yr. Award *Wendy Naile* *Kawe Williams*

4th Yr. Award *Jesse Kobylanski*

5th Yr. Award *Stanley Souza*

6th Yr. Award *Gordon Abbott* *Demetrio Capulong* *Andrew Miller* *Afaese Afaese*
Randall De Guzman *John Steffens* *Violet Ahia-Young* *Fetausi'ai Iose*
Andres Talaro *Ramon Anagaran* *Charlene Lawelawe* *Tanielu Tyrell*
Norman Cabalo *Reginamae Martin* *Alan Viernes*

December

1st Yr. Award *Rose Andrade* *Benjamin Calamayan* *Shannon Itagaki*

2nd Yr. Award *Fred Uemura*

4th Yr. Award *Timothy Carlson* *Charlotte David* *Jeffery Kwon*

6th Yr. Award *Desiree Carlbom* *Theresa Gomes* *Lavone Ikeda* *Keolanui Kaina*
Joann McKay *Joan Perez* *Wendell Pinero* *Carol Samski*
Nina Schneider *Joselito Suga*

January

Put Yourself In Their Shoes

Continued from Cover

We want to be known as champions for our disabled citizens. It doesn't take much to go the extra mile. Kneel the bus frequently and always upon request. Today's kneelers are getting so good, that many operators routinely kneel the bus at every bus stop.

In other cities, where it can be shown that a bus company does not enforce ADA rules, the Federal Courts often intervene. If that happens, management's hands are tied and that is why management has to be stern over ADA violations. Let's not get to that point.



Simple courtesy goes a long way. Be a professional. Always treat customers with disabilities like you would want your family treated.

J. Roger Morton
J. Roger Morton

General Guidelines for Serving Customers with Disabilities

All customers, including those with disabilities, expect good, safe service.

- Treat customers with disabilities as you would like to be treated.
- Customers with similar disabilities often need different types of assistance to travel independently.
- Remember that a person's disability may not always be visible to others.
- Don't make assumptions about a customer's abilities or disabilities.
- Ask customers with disabilities if they need assistance. Don't automatically assume they do.
- Do not touch customers or their mobility devices without their permission.
- Speak directly to customers with disabilities, not their companions.
- Speak clearly with a normal tone and speed, unless the customer requests otherwise.
- Any passenger may use the lift if they cannot climb the steps of your bus.
- Be prepared to provide assistance with the use of lifts, ramps and securement devices if the customer needs it.

The ADA isn't just the law – it's a way to serve all customers with respect, courtesy and efficiency. You and your passengers will all have a more pleasant ride!

Aloha From The Training Department



Best Places to Work

Jerome Preese

Vice President, Planning & Marketing

Oahu Transit Services recently participated in the Best Places to Work in Hawaii program, an annual feature for Hawaii Business Magazine that ranks companies based upon employee job satisfaction. The results of our participation were sent in, the scores have been tabulated and the winner is ... to be announced after this commercial break, well actually they will be announced April 2. However, we have been informed that Oahu Transit Services was selected as one of the Best Places to Work in Hawaii, everyone should be very proud of this accomplishment. My feeling is that no matter how the final ranking comes out we have gained valuable insight on how you feel about the company as a whole.

The reason I say this becomes clearer once you know how the program works. To meet the qualifications to be ranked, a company must have a required number of surveys returned from a random cross section of employees. These surveys sample employee satisfaction in eight core areas, these areas cover things like work environment, relationships with supervisors, training and benefits. The results are summarized and a report is generated, this report breaks down the employee responses into a number of demographic categories such as gender, years of service and department. With this report, we know what categories we have strength and weakness in as well as the ability to make comparisons within the categories.

Those of you who completed the lengthy questionnaire, I would like to thank you for taking the time to fill it out. The results provided have given us a better understanding of our workplace culture and will help us know where to focus as we develop strategies for improvement. You should feel a sense of pride in knowing that the place you work is one of the Best Places to Work in Hawaii. Let's continue to strive for excellence, work with integrity, grow as employees and do it all with a spirit of aloha.



Stimulus Dollars at Work

President Obama signed the stimulus bill on February 17th and that means good news for transit in Honolulu. Across the nation, \$8.4 Billion has been allocated for public transit. Honolulu's share is determined by formula and is estimated to be about \$40 million. The City has already put together a program of "Shovel Ready" projects that will be funded by the Economic Recovery Program. The City hopes to complete the following projects with the new funds:

- Purchase 20 additional Hybrid-Electric articulated buses
- Development of a new bus transfer facility adjacent to Kamehameha Highway and Middle Street
- Development of the Wahiawa Transit Center
- Improvements to the Pearl City Bus Facility
- Additional concrete bus pads to protect streets

The Economic Recovery Act funds are designed to put people to work and help reduce unemployment. The Hawaii projects are welcome and will help us improve transit service to the community.



Technology Corner

Programmed Announcements: Using Technology to Get Our Message Out to Bus Riders

Cory Tom
Planning & Technology Analyst

In January, TheBus began using automated programmed announcements on our buses. Programmed announcements are a feature of the TransitMaster system that allow us to play pre-recorded messages on a timed frequency. These messages play via the same onboard annunciator and public address system that calls out route numbers and destinations, major stops, and transfer points.

Eight Public Service Announcements (PSAs) were selected to inform our riders of various safety, security, and regulatory issues effective aboard TheBus. The goal is to take a non-confrontational, yet proactive approach to deter any situation that puts our riders and operators in danger or harm. The “safety and security reminder” announcement, for example, is the result of a recommendation from the United States Department of Homeland Security.

The programmed announcements have been in service since January, and overall response has been positive. We have evaluated feedback from both the riding public and bus operators. In response to the feedback, we have decreased the frequency of the announcements from playing once every 7-1/2 minutes to once every 15 minutes. We are currently evaluating feedback suggesting we remove these announcements from peak hour express services. Hopefully, the recent change in frequency will provide less of an interruption for those riders that are familiar with our safety and security policies. Here’s a quick description of the eight PSA messages:

1. A message of safety and security that informs riders to notify the driver or HPD of any suspicious behavior on the bus or transit facility. “If you see something, say something!”
2. A reminder to our riders of our no eating, drinking or littering policy;
3. Information about our Trip Planner tool hosted by Google;
4. A reminder of bike rack safety that instructs riders to notify the driver and exit through the front door before removing their bike from the bike rack;

5. A reminder to our riders that sudden stops are sometimes necessary so they should always hold on to something while standing;
6. A message to please silence mobile ringers and refrain from loud conversations while aboard TheBus;
7. A pickpocket warning;
8. A request to keep aisles and seats clear of bags so that others can sit.

While all these messages are played automatically and cannot be turned off, you may still access some of these messages on demand by using the Canned Message feature in Transitmaster. Press the “CANNED MSGS” button and scroll to the “SAFETY” category to view available on-demand announcements.

In the future, we hope to use the flexibility of programmed announcements to alert riders of upcoming major detours, route changes, and holiday schedules.

We will continue to evaluate the programmed announcement feature and make any adjustments necessary to provide a safe, comfortable, and hassle-free ride for both our drivers and passengers.

What's New In Maintenance

Richard Hardy
Vice President, Maintenance

Pearl City Maintenance Division employees Dan Ahuna and Charlie Lee spent the last several weeks in Winnipeg, Canada as inspectors overseeing the beginning of the City's latest bus procurement of ten 60-foot hybrid electric buses being built by New Flyer. In addition to long hours on the factory floor, Dan and Charlie found themselves desperately trying to avoid frostbite in temperatures that were typically in the minus thirties! Charlie has been relieved by John Kalani. They are now down in Crookston, Minnesota where Dan reports that the temperature is a balmy zero degrees! By the time this edition of the Express goes to print, both frozen inspectors will be back home. The first completed bus should be here in late March and the next nine should start on line. The last of these ten hybrid artics should arrive in Hawaii in mid-May.

Other ongoing projects include Phase II of the Repower Program of the 2000 Kalihi articulated (artic) buses. We did 13 out of 30 last year. We already have the engines to do 13 more as soon as the repower kits come in From New Flyer. If funds allow, we will procure the material needed to repower the remaining 4 buses of the 70-series artic fleet.

Another innovation being considered is the "EMP mini-HYBRID" cooling system. Instead of using the standard large hydraulic radiator fan, the "mini-HYBRID" uses eight smaller electric fans. This system is installed in BUS 868 and BUS 100. Expected benefits of the system are increased miles per gallon (mpg), increased safety due to the elimination of high pressure hydraulic fluid which can cause engine compartment fires in the event of a leak, and reduced curbside noise. The manufacturer also tells us that the buses should be a little quicker on acceleration since there is less lost horsepower with the electrical fan cooling system.

On TheHandi-Van side of the Department, the news is that the Company is planning on leasing two low-floor vans for about six months to evaluate how well low-floors work in Oahu's paratransit operations. One van is called the ARBOC. This vehicle is very new to the paratransit scene and is built from the tires up as a low-floor vehicle. It should be here in March. The second van is built by International, and will be here later this summer.



Express!

Published by
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Operators of TheBus & TheHandi-Van
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Honolulu, Hawaii 96819

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Calendar of Events

April

- 10 - Good Friday Holiday – State Holiday Schedule
- 19 - Deadline to submit “Division Transfer” memos to Dispatch for the June 2009 Sign-Up

May

- 4 - Regular Run Sign-Up: Start Time: 2:00 p.m. at both divisions
- 5 - Regular Run Sign-Up: Start Time: 9:00 a.m. at the Pearl City Division
- 5 - Regular Run Sign-Up: Start Time: 2:00 p.m. at the Kalihi Division
- 6-8 - Regular Run Sign-Up: Start Time: 9:00 a.m. at both divisions
- 11-13 - Regular Run Sign-Up: Start Time: 9:00 a.m. at both divisions
- 14 - Regular Run Sign-Up: Start Time: 9:00 a.m. at the Kalihi Division
- 19 - Relief Run Completion: Start Time: 9:00 a.m. at both divisions

- 20 - Relief Run Completion: Start Time: 9:00 a.m. at the Kalihi Division
- 25 - Memorial Day – Sunday Schedule (AZon)

June

- 7 - Effective Start Date of the June 2009 Sign-Up
- 11 - Kamehameha Day – State Holiday Schedule

July

- 3 - Independence Day – Sunday Schedule (AZon)
- 5 - Deadline to submit “Division Transfer” memos to Dispatch for the August 2009 Sign-Up
- 20 - Regular Run Sign-Up: Start Time: 2:00 p.m. at both divisions

- 21 - Regular Run Sign-Up: Start Time: 9:00 a.m. at the Pearl City Division
- 21 - Regular Run Sign-Up: Start Time: 2:00 p.m. at the Kalihi Division
- 22-24 - Regular Run Sign-Up: Start Time: 9:00 a.m. at both divisions
- 27-29 - Regular Run Sign-Up: Start Time: 9:00 a.m. at both divisions
- 30 - Regular Run Sign-Up: Start Time: 9:00 a.m. at the Kalihi Division

July

- 4 - Relief Run Completion: Start Time: 9:00 a.m. at both divisions
- 5 - Relief Run Completion: Start Time: 9:00 a.m. at the Kalihi Division
- 21 - Admission Day – State Holiday Schedule
- 23 - Effective Start Date for the August 2009 Sign-Up



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