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Making The Bus A Little Better



J. Roger Morton
President and General Manager

not have the near perfection we all hope to someday achieve. So the consultant team created a program that would be used to specifically target our needs.

The topics that were presented over the five sessions included Building Relationships, Communication, Situational Leadership, Team Building, and Coaching. The central theme of all the sessions was the open lines of communication, between manager and employees and between the managers themselves.

Change is good. Change for change sake is never a good option. However, the continual effort to better ourselves, our service, and as a result, better our organization is what we strive for.

We learned that through proper communication we could bridge the gaps between departments, facilities, and staff levels. Best of all, with better communication we also build better relationships, improve teams, and improve staff productivity.

Earlier this year, we brought in training consultants to do an assessment of and create a training program for our management team. This process came as a result of employee comments at the Meet the President meetings. Consultants from Nishihama & Kishida did a 360-degree assessment by interviewing the executive staff, middle managers, and their direct reports to find out how we were all doing with regard to managing our people.

Are we there yet? Not really. The learning process is an ongoing project with no end. You are never too old or too smart to learn and grow. We as a team have much more to learn, grow, and achieve in the coming years.

With that said, we will continue to provide professional development training at all levels. We will continue to develop our management team and will look to grow the new crop of managers in the coming years. That is my commitment and the

Story continued on page 3

Operator of the Quarter



Operator of the Quarter

"I like driving, being out, and seeing the sights. It's better than being in the office," says Richard K. Wai. More about Richard on page 9 of Express!



MUFI HANNEMANN
MAYOR

OFFICE OF THE MAYOR
CITY AND COUNTY OF HONOLULU

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MESSAGE FROM MAYOR MUFI HANNEMANN

Aloha and Happy Holidays to the team at Oahu Transit Services.

The City and County of Honolulu has enjoyed a long-standing reputation as having one of the best, if not *the* best, bus system in the United States. That standing is attributable to the OTS employees like you who provide islandwide TheBus and TheHandi-Van service to residents and visitors alike, and who do so with courtesy, professionalism, punctuality, and aloha.

Transporting tens of thousands of riders every day is a demanding responsibility, but one that you accomplish with outstanding results. During this holiday season, which is traditionally a time for reflection and thanksgiving, I extend my heartfelt mahalo to you for all that you do to serve our community.

You've reached the end of yet another successful year, and I wish you nothing but continued success—and many riders—in the new year.

Mele Kalikimaka and Hauoli Makahiki Hou.


Mufi Hannemann
Mayor

Making TheBus A Little Better

Story continued from cover

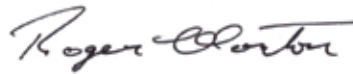
legacy I hope to leave this company with. I want to be able to truly say, "I left this company a little better than when I took it over."

I urge all of our executive staff and managers to continue to learn, to grow and to embrace change. Acknowledge your employees for the wonderful work that they do and help them to achieve excellence in their day-to-day activities.

I urge all staff to help your managers bridge the communication gap. For many managers open lines of communication is a new concept and will take time to become a skill. Applaud those who you see making an effort towards this very positive change.

As this year draws to a close and the start of a new year draws near, I look forward to seeing all of us as an organization learning, growing, and embracing change. It has been a pleasure and great honor to serve as your President & General Manager for these past two years. I ask all employees to join me in the coming years to try and make TheBus just a little better. All of us together will make a difference.

In this holiday season, may I also take this time to wish you and yours happy holidays and a healthy and prosperous New Year.



J. Roger Morton

Movin' On Up

Randall M. Tanaka, Lead Mechanic - Electric Shop at the Kalihi-Palama Division, was promoted on 7/1/07. Randall was previously a HEM Electrician and has been with OTS, Inc. since 12/1/81.



Lance Michael Llanto, HEM-Brake Shop, was promoted on 8/6/07. Lance was previously a Service Attendant since 11/1/99.



Susan Y. Kawasaki, Planner Analyst I, was promoted on 9/4/07. Susan was previously a Personnel Specialist and has been with OTS since 1/16/87.



Tamara Addison, Personnel Specialist, was promoted on 11/16/07. Tamara was previously a Clerk Coordinator in the Transportation Department and has been with OTS since 4/5/04.



Bus Operator Class 172 Graduated July 24, 2007



First Row (left to right): **Jaslyn Keanini, Jonathan Johnson, Sigrid Fujinaka, Ryan Balicoco, Jun Martinez.**
 Second Row (left to right): **Garry Green, Matthew Iokia, Tracy Ahuna, Brian Harris, Carley Kauahikaua.**
 Third Row (left to right): **Levi Chapman, William Pauso, Francis Boucher, Arnel Tactay, Thomas Mau.**

Bus Operator Class 173 Graduated September 21, 2007



First Row (left to right): **Melvin Ling, Alotuifeai Loa, Alika Idica, Mike Soares, Romulo Delos Santos, Macarthur Asoau, Piliialoha Mata, Andreas Smith, Dino Viena.**
 Second Row (left to right): **Benjamin Bali, Charles Akau, Tamra Castro, Brenton Wilson, Lawrence Adams, Edison Amodo.**

Meet The New Director of Safety & Security

On September 1, 2007, Todd C. Oba became the OTS Safety and Security Director. A twenty-six year veteran and former Lieutenant with the Honolulu Police Department, Oba's most recent assignment had been a watch commander in the Communications Division. His previous experience include time in the Juvenile Services Division, Field Commander, an officer in many specialized HPD divisions and experience as a security consultant. He possesses both a Bachelor of Science and Master of Science degree in Criminal Justice Administration from Chaminade University.

How does your experience at HPD impact safety at OTS?

My law enforcement experience focused on planning, organizing, coordinating and controlling. Planning requires translation of broad policy goals into more specific operational objectives, identification of problems that need to be addressed, and incorporation of new problem solving methods.

Organizing and coordinating are the deployment of the organization's resources. Need to define the process of decision making to identify the proper level for making different types of decisions. A current manual of policies and procedures needs to be established.

Controlling requires overseeing and sanctions for employee conduct. Management needs to develop and redefine employee performance measurement systems.

Is there anything you want to tell the employees at OTS?

Think of the phrase "Ohana or Family First." Everyone would be grounded to their family. Always, if possible, choose family over extra work. Who will remember in time whether we attended an OTS function or not? However, your family will remember a function you had to miss because of work. Enjoy your job and have balance in your life with those special times with your family.

I want to share my core values with everyone:

1. Care more than others think wise.
2. Dream more than others think practical.
3. Expect more than others think possible.

NEVER ACCEPT "GOOD ENOUGH," ALWAYS STRIVE FOR MORE.

What is your management philosophy?

"Anticipatory Management" is a style of management that requires you to anticipate what the boss requires in order to make an informed decision with completion of staff work at the final outcome. It provides ways for employees to understand that which occurs outside their particular department. With proper application, everyone in the organization will know what to do, how to do it, and what the outcome might be. Anticipating what is required will become part of everyone's responsibilities.

What are your long range goals?

Prevent criminal activity against operators and riders. Protect OTS facilities, infrastructure, and key resources. Clarify roles and responsibilities for response to incidents that occur.

What changes are you implementing to our present safety and security procedures?

Apply a more comprehensive approach to risk management. Explore areas to identify and assess potential hazards, determine what levels of risks are acceptable, and prioritize and allocate resources to protect, prevent, respond to and recover from all incidents.

Improve incident management. Design a comprehensive approach to incident management to correlate with our goals of prevention, protection, response, and recovery. Our approach will help decision-making during crisis and periods of heightened concern.



AUW

Aloha United Way

Special thanks go out to the sponsors, volunteers, stew contestants and patrons. Because of your hard work and generosity we were able to collect \$1,118.50 at the Taste of OTS Stew Cook-Off. Our OTS AUW donation drive collected well over our \$20,000 goal for 2007. Mahalo to everyone at OTS who participated and helped make our goal.

Stew Cook-Off Winners:

Pearl City

1. Keith Lum -- \$100 Sam Choy Gift Certificate
2. Richard Paz -- \$25 Zippy's Gift Certificate

Kalihi

1. Susan Kawasaki -- \$100 Sam Choy Gift Certificate
2. Dwight Higa -- \$25 Zippy's Gift Certificate

Stew Vote Drawing - \$25 Zippy's Gift Certificate

Pearl City – Manu Chong

Kalihi – Jeff Teves

Big Mahalo To Our Prize Donors

Top of Waikiki

Honolulu Star-Bulletin

Big Island Candy

Royal Hawaiian Luau

Hawaiian Waters Adventure Park

Tesoro Gas Card

Island Insurance

Sea Life Park

Danny Couch Show

Thank You To All Our Volunteers

Rome Acopan, Kimo AhQuin, Nathan Akiyoshi, Juanita Akui, Peter Bermudez, Rowena Cantillo, Mel Chan, Roy Dunlap, Tom Enomoto, Ferdinand Hernandez, Gayle Fung, Dwight Higa, Thalia Ildefonso, Justin Lualemana, Susan Kawasaki, Michelle Kennedy, Keith Lum, Linda Mitsunaga, Ross Narikiyo, Luis Navarro, Lana Nedervelt, Richard Paz, Joni Robinson, Ebenette Sausi, Carmen Soria, Dani Suzawa, Sarah Tajima, Neal Tomimatsu, Gladys Wai, Alan Yamamoto, Pearl City Plant Maintenance Team.

United
Way



TM

THE TASTE OF OTS STEWS



OTS Holiday Bash

Come One, Come All!

OTS Holiday Bash at the Kalihi and Pearl City Bus and Paratransit Facilities, Thursday, December 13, 2007.

Live Music and Karaoke

Craft Fair at both Kalihi and Pearl City Facilities

Lunch being served from 9:30 a.m. to 2:30 p.m.

Kalua Pig	Chicken Long Rice
Squid Luau	Teri Chicken
Lomi Salmon	Haupia
Poi	Rice & Macaroni Salad

Morning Pastry from Kamehameha Bakery

Malasadas, Sugar & Glazed Donuts

Dessert from Sweet Rolls of Hawaii

Banana Cake with and without Coconut Frosting

ROADEO 2007 DECEMBER 13, 2007

PEARL CITY FACILITY

8:00 A.M. TO 11:00 A.M.



How Age Affects Attitudes Toward Retirement

Kristina Bell

Investing for retirement. We know, given the current state of affairs, e.g., fragile Social Security and a dynamic employment market, it's a necessity. But it means different things to different people.

To younger workers just starting out, perhaps straddled with college debt and other immediate needs, say a set of wheels or the latest iPod, it's like Neverland – as far off as it is away, plenty of time to worry about it - later.

To those slightly older, juggling a career, kids, a mortgage and looming education expenses, it's something that must be given thought – maybe after the kids have graduated. Unfortunately, that kind of thinking could lead to being unprepared for retirement.

Age is just a state of mind. That adage couldn't be truer when it comes to thinking in terms of - and saving for - the future. The media is rife with reports about how people in this country just aren't getting it. Younger workers are the most oblivious to the "Start Early/Save More" mantra of the financial services

industry – even though they're in a great position to potentially benefit from their longer timeline. They simply believe they can make up for it later.

According to recent reports, the savings rate among U.S. consumers is at the lowest rate since the Depression -1.8% in 2004. As recently as 1994, the savings rate was nearly 5%, still low when compared to our counterparts in parts of Europe and Asia, who maintain double-digit savings.

Investing in your retirement plan can seem to compete with a crush of (perceived) immediate emergencies and shortage of income to meet them, but don't underestimate the importance of planning for your future.

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Memory Walk 2007

OTS walkers participated in the Alzheimer's Association Memory Walk in September. Walkers and employees raised a total of \$3,663.40 through fundraising and walker pledges. What a fantastic TEAM EFFORT!



Photo above (left to right): **Gary Nettles, Barbara Nansen, Kitty Souza, Charlotte Hee, Guil Colon.**
(missing from Photo: Linda Mitsunaga)



Photo above: **Bernard Nunies** doing warm-up exercises.

A Winning Tribe

by Kalihi Operator Marc Behic

The Dog Brothers of Kalihi and Kapolei Tribes competed in the Pacific Island Showdown World Ultimate Warrior II Stick Fighting Tournament on October 13, 2007. The Kalihi Tribe fighters are also Teamster members, who prepared for this event by working out in our bus yard facility during breaks and after work. Our sparring partners and co-workers also helped us to condition and train harder for the tournament.

The tournament was an international invitational ultimate full contact stick fighting event, and our club entered three categories, Solo Garrote, Live Stick, and Ultimate Warrior. In the entire tournament, our club won the following: 1st Place (3 trophies), 2nd Place (2 trophies), 3rd Place (3 trophies), the coveted Ultimate Warrior Belt, and the Best Supporting Club Honorable Mention plaque.

This training experience with the Kalihi Tribe has developed good fighters and great camaraderie. And more importantly, it made us spiritually, mentally, and physically fit to combat the daily challenges we face in our daily work with the public. We greatly appreciate the support of our co-workers, the Teamsters, and Oahu Transit Services.



Photo above: **Dog Brothers**, including OTS Operators **Mark Behic, Rodney Alesna, Herman "Mana" Nunies** and **Kevin Look.**

HALLOWEEN 07 COSTUME CONTEST



Photo above (left to right): **Tita Kim (2nd Place), Christopher Ueoka, Arthur Louie (1st Place), Joni Robinson, Cory Tom, Nicole Madrona,**
(top row) **Linda Mitsunaga, Dee Kaniaupio, Michelle Kennedy, Sadao "Ross" Narikiyo,**
(bottom row) **Jenny Schwartz, Tom Enomoto, Sylvia Miller, Gayle Fung.**

Bus Operators of the Month 2007

KALIHI DIVISION

August 2007

1. Gary Nakashima
2. Blair K.P. Sataraka
3. Blake K. Tomimatsu

September 2007

1. Bob Krause
2. Christopher Lee
3. Keith J. Souza

October 2007

1. Paul V. Coleman
2. Candy L. Luna
3. Mitchell F. Santiago

November 2007

1. Rodney A. Cardenas
2. Mark K. Makuakane
3. Ernest M. Racoma

PEARL CITY DIVISION

August 2007

1. Ralph D. Aviles
2. Eric A. Nakashima
3. Steven Alan Ortiz

September 2007

1. David C. Aviles
2. Elmer Eleccion
3. Orlando T. Tacadena

October 2007

1. Stanley N. Abalos
2. Tracie L. Coelho
3. Roy Y. Shindo

November 2007

1. Lodrigo Q. Abendanio
2. Edwin E. Kim
3. Derek M. Lauronal

Safety Awards

June

	Years
David K. Kasaoka	33
Derwin Yamaguchi	26

July

Louis Vargas, Jr.	33
Leo Kozlowski	31
Herbert D.K. Titcomb	23
Wesley K. Hinaga	22
Raymond K. Andrian	21
Darryl G. Valdez	21

August

Russell M. Duarte	34
Ethan K. Kahoano	27

September

Alan T. Nohara	29
Roman R. Richardson	22
Alan O. Farias	21

October

Edward S. Nakamura	31
James S. Reis	27
Lincoln B. Alvarez	26
August K. Fiesta	26

Retiree Corner

Name	Position	Date Retired	Yrs. of Service
Carol Ann I. Abiley	Bus Operator	Mar 2007	15
Julio Espejo	Bus Operator	Apr 2007	21
Samuel J. Medeiros	Bus Operator	May 2007	33
John L.K.K. Chong Jr.	Bus Operator	Jun 2007	31
Lawrence L. Costa	HEM - Running Repair	Jun 2007	26 1/2
Walter D. Esparza	HEM - Air Condition	Jun 2007	24
Alvin H. Kamisato	HEM - Quality Assurance	Jul 2007	28
Audrey A. Enanoria	Bus Operator	Aug 2007	28
Joseph K. Kaleikini	Paratransit Operator	Aug 2007	15
Michael F. Lenchanku	Bus Operator	Aug 2007	10
Melvin Kaohu Kaailau	Paratransit Operator	Sep 2007	15
Thomas Kaneakua	Utility Worker	Sep 2007	19 1/2
Caesar William Book	Bus Operator	Oct 2007	18

Thanksgiving Bash 2007

Photo Left (left to right): Guil Colon, Deanna Algosu, Lana Nedervelt, Tim Ho and Jarrett Choy pose with members of the Navy Pacific Fleet Rock Band after serving Thanksgiving lunch at the Waianae Homeless Shelter on November 17.

Peter Bermudez of Kalihi Plant Maintenance and his wife Jenny organize this yearly event. Thank you to all OTS volunteers for your time, and to all OTS employees for your donations!



Volunteer List

Kimo, Pam, and Jamela AhQuin, Deanna Algosu, Peter and Jenny Bermudez, Jarrett Choy, Guil Colon, Tim Ho, Sally Kahumoku, Leighton Kauahikaua, Michelle Kennedy, Linda Mitsunaga, Lana Nedervelt and Charlotte Yim.



Photo above: All the hybrid buses will be sporting fresh new decals on the air conditioner side panels.

Operator of the Quarter



“I like driving, being out, and seeing the sights. It’s better than being in the office,” says Richard Wai, Operator of the Quarter.

Richard said though it was really hard at first, you get better at being a driver. “Driving TheBus even made me less shy. But the best part of my job is meeting people, and you become family with your regular passengers.”

Richard has been stationed at the Halawa and Pearl City facilities since 1981, and his all time favorite route to drive is 52/55 Circle Island.

This year marks 26 years of safe driving, and Richard has also been a line instructor for 20 years. “My first student was Kalihi operator George Wong!”

Richard graduated from Operator Class 79 back in December 1979 along with Ethan “Tiki” Kahoano, George Hilo, Herbert Oshiro and Randall Jay.

Richard’s advice to other operators is to get a good night’s rest, have eyes all around your head, and to be patient.

Congratulations, Richard!

New OTS ‘Ohana

	Position	Date of Hire
FERNANDO FELIX	Utility Worker	06/18/07
DOUGLAS FERNANDEZ	Service Attendant	07/02/07
KENNETH W. BEGA JR.	Utility Worker	07/03/07
CLIFFORD K. ANTOQUE JR.	Paratransit Operator	07/14/07
RANDOLPH G. CADIRAO JR.	Paratransit Operator	07/14/07
MICHAEL ANTHONY GOMES	Paratransit Operator	07/14/07
PABLO A. MAURICIO III	Paratransit Operator	07/14/07
WARREN C. OASAY	Paratransit Operator	07/14/07
GREGORY I. QUILIT	Paratransit Operator	07/14/07
TRISTAN A.H. ROSALES-LYMAN	Paratransit Operator	07/14/07
BRIAN DEAN VONAHSN	Paratransit Operator	07/14/07
PATRICK K. MIYASATO	Storekeeper I	07/16/07
HENRY Q. PHAN	Network Analyst I	07/16/07
TRACY ISAMU AHUNA	Bus Operator	07/25/07
RYAN L. BALICOCO	Bus Operator	07/25/07
FRANCIS HAROLD BOUCHER	Bus Operator	07/25/07
SIGRID RENE FUJINAKA	Bus Operator	07/25/07
MATTHEW K. IOKIA	Bus Operator	07/25/07
JONATHAN J. JOHNSON	Bus Operator	07/25/07
CARLEY K. KAUAHIKAUA	Bus Operator	07/25/07
JASLYN N. KEANINI	Bus Operator	07/25/07
CHAPMAN POHAI K. LEVI	Bus Operator	07/25/07
JUN COQUIA MARTINEZ	Bus Operator	07/25/07
THOMAS SPENCER MAU	Bus Operator	07/25/07
WARREN Y. MILHO	Bus Operator	07/25/07
WILLIAM K. J. PAUSO	Bus Operator	07/25/07
ARNEL JOEY TACTAY	Bus Operator	07/25/07
TIFFANY C.K. SABADO	Paratransit Reservationist	07/30/07
DAVID LAWRENCE KALIMA	Paratransit Mechanic	08/01/07
ALEXANDER I. ALCONCEL	HEM - Running Repair	08/16/07
IOKEPA A. BAGOOD	Storekeeper I	08/20/07
TODD C. OBA	Director of Safety & Security	09/01/07
BERNARD J. WILSON	Programmer Analyst II	09/04/07
LAWRENCE K. III ADAMS	Bus Operator	09/22/07
CHARLES H. AKAU	Bus Operator	09/22/07
EDISON BOLOSAN AMODO	Bus Operator	09/22/07
MACARTHUR ASOAU	Bus Operator	09/22/07
BENJAMIN DON BALI	Bus Operator	09/22/07
TAMRA C.K. CASTRO	Bus Operator	09/22/07
ROMULO DELOS SANTOS	Bus Operator	09/22/07
ALIKA J. IDICA	Bus Operator	09/22/07
MELVIN F.K. LING	Bus Operator	09/22/07
PILIALOHA KUIIP MATA	Bus Operator	09/22/07
ANDREAS SMITH	Bus Operator	09/22/07
MIKE KANEKAWAIO SOARES	Bus Operator	09/22/07
DINO TUSI VIENA	Bus Operator	09/22/07
CHRISTOPHER C. HALL	Service Attendant	10/01/07
JASON RAMONES	Paratransit Mechanic	10/01/07
DARIO C. CORPUZ	Paratransit Operator	10/06/07
MICHAEL K. EVANGELISTA	Paratransit Operator	10/06/07
BRIAN PATRICK FREITAS	Paratransit Operator	10/06/07
RUTHERFORD CHEE LEE	Paratransit Operator	10/06/07
DANIEL J. MACHO	Paratransit Operator	10/06/07
LEILANI MISI OMELI	Paratransit Operator	10/06/07
HANK K. TAKAFUJI	Paratransit Operator	10/06/07
BRIAN LEE LOWERY	HEM - Electrician	10/16/07
DAWN RENEE POH	Secretary I	10/18/07
TASHA KAMISATO	Paratransit Reservationist	10/22/07
JANE MARIE K. PESTANA	Customer Commun. Clerk I	11/01/07

Paratransit Pushing On

John Black

Assistant Operations Manager, Paratransit

As many of you may have noticed there's a new building coming up on the makai side of the facility. This is the new Handi-Van facility, and it looks to be completed in early 2008. Employees are very excited to move in and I'm sure that other departments are looking forward to gaining the office space and area being vacated by Paratransit.

This is not the only upgrade employees will be looking at next year. As of this print most of the handi-vans will have been equipped with Mobile Data Terminals (MDTs), and we anticipate going live with these in February. In addition to this, the IT department is in the process of upgrading our scheduling software system (Trapeze) which will also be integrated with the existing Transit Master program. Many of you have already experienced this new technology, but for Paratransit this means a whole new way of doing business. With the ability to track key performance indicators along with GPS capability it will allow for more efficient and accurate scheduling of our rides by Dispatchers. All in all these updates will improve the overall efficiency of the system. In addition to these improvements comes the ability for coordinated communications between Federal, State and City agencies in the event of a major disaster or other emergency situations.

We look forward to the upcoming year and to your continued assistance and support.

Aloha & Mahalo!



Photo above: **The new mobile data terminal (MDT) that will be installed on all of the Handi-Vans.**



Photo above: **The new Paratransit Building that is to be completed in early 2008.**

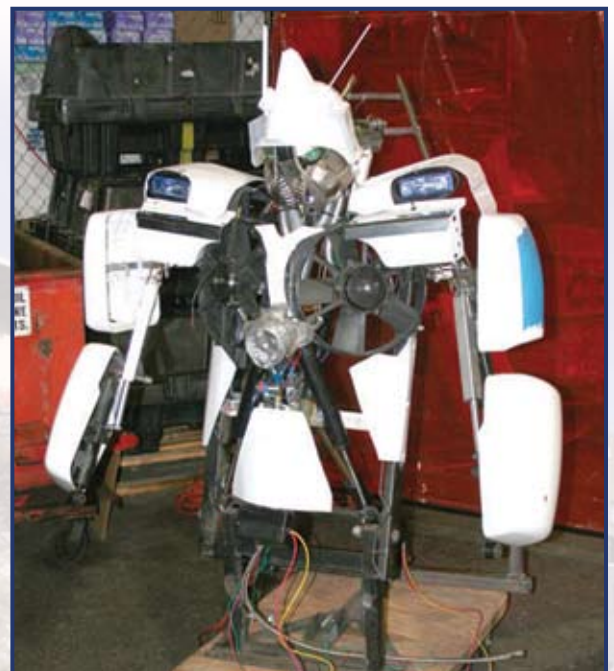


Photo right: **This year the Christmas Handi-Van will feature a TRANSFORMER made from salvaged parts. It was created by Lead Service Attendant Terick Rodrigues and Facility Maintenance Worker Joseph Hoapili.**

Paratransit Safety Awards

June				
1st Yr. Award	<i>William Giffard, Jr.</i>	<i>Ginger Kalamau</i>	<i>Joel Sagaysay</i>	
3rd Yr. Award	<i>Julie Ford</i>			
July				
1st Yr. Award	<i>Thomas Castro</i>	<i>Mercedes Laquihon</i>	<i>Shannon Itagaki</i>	<i>Roy Murakami</i>
2nd Yr. Award	<i>Joseph Artiaga</i> <i>Lisa Parker</i>	<i>Bernard Rombawa</i> <i>Itagia Timoteo</i>	<i>Jonstanly Entilla</i>	<i>Johnny Romo</i>
3rd Yr. Award	<i>Jose Belaras</i>		<i>Leimomi Kealoha</i>	
4th Yr. Award	<i>Melody Bangay</i>	<i>Eveline Torres</i>		
August				
1st Yr. Award	<i>Tetele Acedo</i> <i>Peter Fiori</i>	<i>Jamiane Tamura</i> <i>April Vera Cruz</i>	<i>Conrado Bagay</i> <i>Matthew Sione</i>	<i>Filiki Tupuola</i>
2nd Yr. Award	<i>Norman Baker</i>	<i>Michael Vea</i>	<i>Edmond York</i>	
3rd Yr. Award	<i>Rueben Cezar</i>			
4th Yr. Award	<i>Randy Makahanaloa</i>			
September				
1st Yr. Award	<i>Tavesi Augafa</i> <i>Russell Lopes</i>	<i>Bryan Natividad</i>	<i>Lani Capua</i>	<i>Dolores Santiago</i>
2nd Yr. Award	<i>Librada Kepaa</i>	<i>Ralph Wilms</i>		
3rd Yr. Award	<i>Charlotte David</i>			
4th Yr. Award	<i>Rachel Martinez</i>			

Paratransit Class 30 Graduated July 14, 2007



Bottom Row (left to right): **Brian Von Ahsen, Randolph Cadirao Jr., Pablo Mauricio III, Gregory Quilit.**
Top Row (left to right): **Michael Gomes, Clifford Antoque Jr., Tristan Rosales-Lyman, Warren Oasay.**

Paratransit Class 31 Graduated October 6, 2007



Bottom Row (left to right): **Michael Evangelista, Leilani Omeli, Dario Corpuz, Brian Freitas.**
Top Row (left to right): **Rutherford Lee, Daniel Macho, Hank Takafuji.**

December Service Changes

Kenneth O. Stanley

Vice President, Operational Planning and Marketing

This December there are going to be several changes to our service. The first is the easy one. A new route is being implemented between Ewa Beach and Waikiki. We all know that Fort Weaver Road is choked with traffic. Many new families have moved into the Ewa Beach/Ocean Pointe area. To meet the increased service demand, a new Route E will begin operation on Sunday, December 2, 2007. Route E will offer CountryExpress! service from 5:00 a.m. to 10:00 p.m., every day.

The basic route is similar to Route 42, except that Route E will make fewer stops and use the H-1 Freeway between Waipahu and downtown Honolulu. Route E will stay on the freeway all the way to the Pali Highway exit, go through downtown on Bishop Street to Aloha Tower, then along Ala Moana Boulevard to Waikiki. From end to end the route is at least 30 minutes faster than the current Route 42. As the new articulated buses arrive at Pearl City they will be put into service on Route E.

Okay, that was the easy one. Now for the hard one. Route 1 is not only one of the busiest routes in the system, it ranks number one when compared to all the other routes in the system. Just because a route ranks high in all the statistics doesn't mean that it can't be improved, and that's what is happening in December.

First, Route 1 is being simplified. Today there are five different terminals for eastbound buses leaving the Kalihi Transit Center. This creates bunching of the buses because it's difficult for one bus to go around another because the people at a stop may need that bus. Then in Hawaii Kai, the two ends of the line overlap and twist around each other so that it is hard to figure out which bus is going where you want to go, and which side of the street to stand on to get to town. With the new simplified Route 1, things will be much easier to understand.

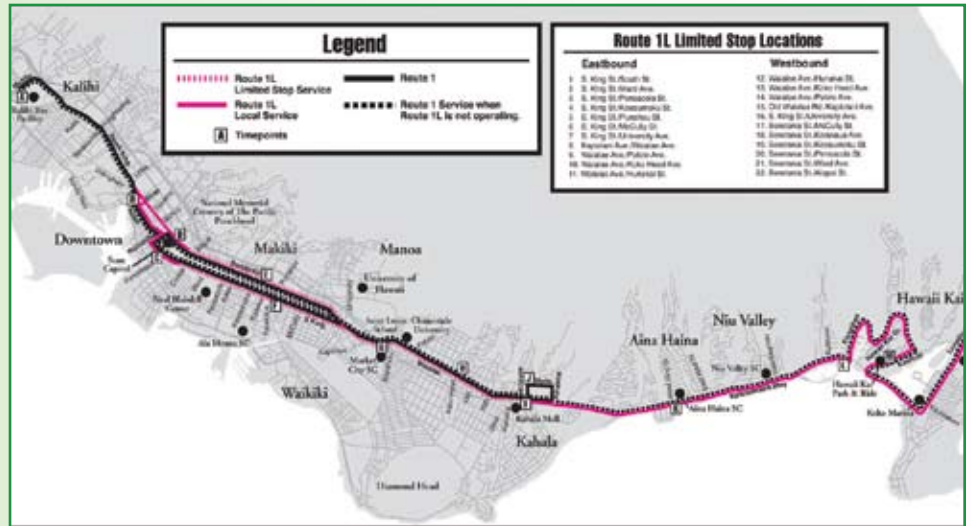


Photo Above: The new route 1L work together with a simplified route 1, transporting passengers from Hawaii Kai to Downtown and Kalihi.

A new service called Route 1L will operate between Aala Park and Hawaii Kai. Route 1L will always travel the same route (see map). There are no split ends or branches. Even better, Route 1L will be faster because it won't make all of the stops between South Street and Kahala Mall. The new service is called "Limited Stop" service and will serve bus stops much further apart (see stops list). This means that people going to Kaimuki, Kahala or Hawaii Kai won't have to ride a bus that stops at every stop along the way.

On weekdays, Route 1 buses from Kalihi will only have two terminals. When the Route 1L is running, Route 1 buses will stop at Kahala Mall. When Route 1L is not running, most Route 1 buses will travel to Hawaii Kai. On weekends, only the Route 1 will be running, and buses will alternate between Kahala Mall and Hawaii Kai.

Two new shuttle routes are being created to serve parts of Hawaii Kai that will not be served by the new route 1. Routes 231 and 232 will operate from 6:00 a.m. to 9:00 p.m., and will connect with Route 1 or 1L at the Hawaii Kai Park and Ride. Aina Haina will be served by Route 233, and will make connections with other routes at Kahala Mall. On many trips, Route 233

will have a direct link to Waikiki and Ala Moana Center on the new Route 23.

Route 58 is being renumbered Route 23. The new schedule is being designed in conjunction with Route 22 and Route 1 (or 1L) so that there will be a bus about every 15 minutes on Kalaniana'ole Highway.

Route 21 is also being rebuilt and renumbered route 234 Wai'alae Nui and 235 Wai'alae Iki, so everyone will know which ridge a trip is going to.

Change is difficult. Those of us who know the old system will be confused at first. But the new concept is actually simpler and easier to understand. In addition, the new service will be faster for many people. We expect the new service to attract new people who have never ridden the bus before because it was just too complicated, or just too slow. For more information, check out the detailed brochures available at Dispatch at both divisions.

Honolulu on the Move!

UPDATE ON TRANSIT

Honolulu High-Capacity Transit Corridor Project Team

The team planning Honolulu's new mass transit system is now hard at work conducting environmental studies, preparing a Draft Environmental Impact Statement, and seeking approval from the Federal Transit Administration to proceed with the preliminary engineering phase.

The fixed guideway mass transit system will be part of an overall integrated, multi-modal transportation system which includes TheBus, Honolulu's award-winning bus system, TheBoat, Oahu's commuter ferry system, and an ever expanding system of bike paths and walkways.

You may be wondering:

How will the new fixed guideway affect bus operators and mechanics? Is there a plan to reduce bus service for the new system?

The bus system will be reconfigured to maximize the integration with the fixed guideway system. New bus routes will be added to support the fixed guideway, and some routes will be reconfigured to provide feeder service to the fixed guideway. When express buses and bus routes do not follow the fixed guideway alignment, those routes will remain unchanged. The First Project from Kapolei to Ala Moana Center would increase the bus fleet from the current 525 buses to 596 buses, with 497 buses operating during peak hours. That means bus service will actually be increased island-wide, making it likely that more buses and new bus drivers will have to be added.

Photo Bellow: **A computer rendering of a fixed guideway system at the intersection of University Ave. and Kaaha St.**



Photo Above: **A computer rendering of a proposed fixed guideway system at the intersection of Kamehameha Hwy. and Kaonohi St.**

What about the Elevated Busway we've been hearing about?

The Honolulu City Council considered the Busway in the Alternatives Analysis and eliminated it because it cost too much and did too little. The elevated BRT/Busway system does not provide as much passenger capacity, has a larger visual impact on the community, requires the acquisition of more private property for access ramps, and would cost more than the fixed guideway for a system of equal length. Operation and maintenance costs would also be higher, so proponents of the Busway are now talking about lowering costs by having buses that do not require drivers.

Do let us know if you have other questions about the Honolulu High-Capacity Transit Corridor Project. You can always reach us by visiting the project website at honolulustransit.org. We'll be back in the next edition of Express!



Maintenance Did You Know

Richard W. Hardy

Vice President, Maintenance

We all know that we run an impressive operation, but I do not believe we fully appreciate the enormity of what it takes to provide transit services to Oahu. Did you know:

- In one year, we consume enough diesel fuel to fill slightly more than 8 ½ Olympic-size swimming pools.



- If you were to weigh all the batteries that the buses go through, you would discover that our Electric Shops handle 57 ½ tons of batteries a year.
- If you were to lay end-to-end all the fluorescent tubes that we go through in a year, (just in the buses and not counting tubes consumed in the buildings) you would have slightly over 2 1/3 miles of fluorescent tubes.
- If you were to total documented maintenance hours over a one year period, you would come up with a number equivalent to the age of a 44 year old man.
- If you could drive a bus around the earth, it would have to circle the earth 844 times to equate to the number of miles TheBus drives in a year.
- The Y2K artics, known also as the 70-series, were put in service in May 2000, and they still have the original brake linings on the front axle.
- Pearl City buses routinely run over 7,000 miles a month, with an occasional bus exceeding 8,000 miles. How many people drive that many miles in a year?
- Some buses have driven over 850,000 miles with the original engine as it came from the factory!
- And, 1/5 of the bus fleet is beyond retirement age with the oldest buses being 14 years old.



- If you were to place all the tires we use in a year on top of each other, you would end up with a column that extends over 1 ½ miles into the sky.

Gillig Rehab Program



Photo Above: **The first refurbished bus to “roll off the line,” Bus 660 is a 12-year old bus that has gone through the Maintenance Department’s rehab program.**

In the summer edition of Express!, we reported that the Maintenance Department Body Shops had started an energetic rehab program for the 1995 era Gillig Phantoms. The first bus to “roll off the line” was BUS 660. As the pictures show, this 12-year old bus looks brand new, both inside and out. And thanks to a new odor neutralizer discovered by Dan Ahuna of the Pearl City Division, the bus even smells new. Rehab of BUS 661 will be completed by the time you read this article, and the third rehab candidate will be rolling into the paint booth in early December.

Although pictured is a Kalihi-Palama bus, Pearl City is also engaged in a bus beautification campaign. In addition to changing out sacrificial inserts, this campaign is concentrating on the exterior and involves painting, new LED lights, buffed windows, etc. To keep the fleet looking sharp, Pearl City is trying something new. They are installing a liquid wax arch as the last stage of the bus washer. Similar to what you see at a car wash, we anticipate the spray wax will reduce water spotting in addition to keeping the buses looking shiny.



Photo Above: **The clean, upgraded interior of the refurbished 12-year old bus. It even smells brand new.**



Photo Above: **Eugene Oyadomari, Leadman, Kalihi-Palama Body Shop, is the originator of the plan to rehab the old gilligs and responsible “for making it happen.”**

Express!

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Calendar of Events

December

Order uniforms with the Transportation Administration office

Throughout December

- 2 – Effective Start Date of the December 2007 Sign-Up
- 13 – OTS Holiday BASH (TheBus Roadeo and other events)
- 25 – Christmas Day Holiday

January

- 1 – New Year's Day Holiday

- 13 – Deadline to submit "Division Transfer" memos to Dispatch for March 2008 Sign-Up
- 21 – Martin Luther King, Jr. Holiday
- 28 – Regular Run Sign-Up:
Start Time: 2:00 p.m. at both divisions
- 29 – Regular Run Sign-Up:
Start Time: 9:00 a.m. at the Pearl City division
Start Time: 2:00 p.m. at the Kalihi division
- 30-31 – Regular Run Sign-Up:
Start Time: 9:00 a.m. at both divisions

February

- 4 - 6 – Regular Sign-up:
Start time: 9:00 a.m. at both divisions
- 12 – Relief Run Completion
Start Time: 9:00 a.m. at both divisions
- 13 – Relief Run Completion
Start Time: 9:00 a.m. at Kalihi only
- 18 – Presidents' Day Holiday

In Memory of . . .

Edward Ganigan passed away on September 20, 2007. Mr. Ganigan was employed with MTL, Inc., on July 18, 1973, as a Helper in the Maintenance Department. He retired from OTS, Inc., as a 2nd class Vault Puller on October 1, 1999, after more than 26 years of service.

Albert P. Moniz passed away on August 19, 2007. Mr. Moniz, who was the President & General Manager of MTL, Inc. was employed with HRT, Co. Ltd., on March 18, 1937, in the Accounting Department. He retired from MTL, Inc., on April 1, 1987, after 50 years of service.

Eiko Sadaoka passed away on August 5, 2007. Mrs. Sadaoka was employed with HRT, Co. Ltd., on February 17, 1953, as the Personnel Clerk Supervisor in the Personnel Department. She retired from MTL, Inc., on November 21, 1991, after more than 38 years of service.



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